# INSIDER THREAT DEFENSE GROUP

## INSIDER THREAT PROGRAM DEVELOPMENT & MANAGEMENT TRAINING COURSE

# INSIDER THREAT PROGRAM MANAGER CERTIFICATE



www.insiderthreatdefensegroup.com 561-809-6800

## INSIDER THREAT DEFENSE GROUP

### Insider Risk Management Is Our Business

#### INSIDER THREAT PROGRAM DEVELOPMENT & MANAGEMENT TRAINING COURSE

This Training Is Taught As A 1 Day Web Based Or 2 Day Classroom Training Course

#### **COURSE OVERVIEW**

- This highly sought after training course will ensure that the Insider Threat Program (ITP) Manager and others who support it (Insider Threat Analyst, FSO, CSO, CISO, Human Resources, CIO IT, Network Security, Counterintelligence Investigators, Mental Health / Behavioral Science Professionals, Legal Etc.), have the *Core / Advanced Knowledge*, *Step By Step Blueprint and Resources* needed for developing, managing or optimizing an ITP. *This training will also cover the legal aspects and considerations for an ITP*.
- The success of an ITP requires key stakeholder commitments and business process improvements to support Insider Risk Management (IRM). Any key stakeholder that supports the ITP will gain a much broader and deeper understanding of the critical collaboration required, and the many underlying and interconnected components that are essential for a comprehensive ITP. This will ensure key stakeholders are universally aligned from an enterprise / holistic perspective to detect and mitigate Insider Risks / Threats.
- ITP Management training requires more than just attending a course, reviewing PowerPoint presentations and taking an exam. We provide our students with an ITP Management Toolkit. The toolkit provides students with a hardcopy ITP Management Handbook, and an abundance of educational resources, templates and checklists for ITP development, management and optimization. All materials will be provided to the student in electronic format at the beginning of the training.
- This training provides students with the resources to evaluate the maturity of the ITP, and the IRM components of other key stakeholder departments.
- IRM also requires *mimicking the mind* of a Malicious Insider to assume their point of view. We incorporate the *Insiders Playbook of Malicious Tactics* into our training. This will help our students find holes in their organizations security defenses, before a *REAL* Malicious Insider does.
- This training *exceeds* the requirements for establishing an ITP per National Insider Threat Policy, NISPOM Conforming Change 2, and other compliance regulations requiring IRM.
- This training is also very well suited for any organization that is not required to implement an ITP, but is concerned with employee risk / threat identification and interested in implementing an IRM Framework.
- Students who attend this training will be issued an ITP Manager Certificate. This certificate will certify to employers that the student has the comprehensive knowledge needed to develop, manage or optimize an ITP from A-Z. Students will earn 16 Continuing Professional Education Hours / Credits for attending this training.
- This training is based off the <u>Instructors</u> (Mr. Henderson) *Real World Experience* (13+ Years) helping the U.S Government (Department of Defense, Intelligence Community) and businesses develop robust and effective ITP's, using a methodical approach and ability to *Think Outside The Box*.
- Mr. Henderson is the Founder and Chairman of National Insider Threat Special Interest Group (NITSIG), and Founder / Director of the Insider Threat Symposium & Expo. The NITSIG was created in 2014 to function as a National Insider Threat Information Sharing & Analysis Center. The NITSIG Membership is the largest network (1000+) of ITM professionals in the U.S. and globally.

#### KEY TRAINING OBJECTIVES – STUDENTS WILL LEARN

#### Insider Risk Management (IRM) / Insider Threat Program (ITP) Management

- ✓ How Damaging & Costly An Insider Threat Incident Can Incident Can Be (Various Eye Opening Examples, Case Studies)
- ✓ The Legal Considerations On The Collection, Use And Sharing Of Employee Risk / Threat Information With Key Stakeholders Supporting The ITP
- ✓ How To Establish An Enterprise & Holistic IRM Framework To Support The ITP
- ✓ How To Develop, Manage & Optimize An ITP (Step By Step A-Z)
- ✓ Essential Documentation Needed To Support An ITP (ITP Policies / Operations Manual, Non-Disclosure Agreements, Etc.) (**Templates Supplied**)
- ✓ How To Evaluate The Maturity Of The ITP, & The IRM Components Of Other Key Stakeholder Departments (Checklists Provided)

#### Behavioral Indicators Of Concern / Employee Risk & Threat Profile Generation

- ✓ Understanding The Employee Lifecycle & The Critical IRM Components
- ✓ Disgruntled Employees, Motivations & Pathways To Insider Threats
- ✓ The Behavioral Indicators / Warning Signs Of Concern To An ITP
- ✓ Employee Risk / Threat Information Sharing & Collaboration With Organizational Key Stakeholders
- ✓ How To Identify External Employee Red Flags Using Employee Continuous Monitoring & Reporting (Post Hire, Case Studies, Solutions)

#### **Identifying And Protecting An Organization Assets**

- ✓ Identifying An Organizations Crown Jewels (**Data Inventory Template Provided**)
- ✓ The Security Policies & Procedures Needed To Build A Foundation Of Security For The Protection Of The Organization Assets And To Support IRM Functions

#### **Detecting And Responding To Insider Risks / Threats**

- ✓ Essential Employee Data Sources To Support An ITP & Investigations (Non-Technical, Technical)
- ✓ The Legal & Privacy Aspects Of Workplace Employee Monitoring
- ✓ How To Handle Insider Threat Inquiries, Investigations & Case Management
- ✓ How To Detect Activity Indicative Of Insider Threat Behavior Using Network Security & Insider Threat Detection Tools (UAM, UBA, DLP, Etc.) (**Checklists Provided**)
- ✓ The Technical / Non-Technical Threats That Can Be Utilized By Insiders For Data Exfiltration & Malicious Purposes (Eye Opening Demonstrations Provided)
- ✓ How To Integrate Insider Threat Awareness Training Into The Workforce To Reinforce The Importance Of Reporting Potential / Actual Employee Concerns (Insider Threat Awareness Materials Provided)

#### WHAT IS INCLUDED WITH THE TRAINING?

#### **Insider Threat Program Management Toolkit Includes:**

- ✓ Course Presentations, Additional Training Resources, Etc.
- ✓ ITP Policy, Operations Manual and Associated Templates
- ✓ ITP Management Handbook ™
- ✓ Insider Threat Awareness Training Materials / Videos
- ✓ ITP Manager Certificate
- ✓ ITP Management Support Via E-Mail / Phone After Training
- ✓ Free Membership To The National Insider Threat Special Interest Group

#### **COMPANY / COURSE RECOGNITION**

Since 2014, Insider Threat Defense Group (ITDG) training courses and consulting services have been recognized, endorsed and validated by our clients as extremely affordable, comprehensive and resourceful.

The ITDG Has Provided IRM Training & Consulting Services To An Impressive List Of 675+ Clients:

White House, U.S. Government Agencies (DHS, TSA, USCPB, OPM, GAO, USPS, SSA, SBA IRS, CDC), Department Of Defense (U.S. Army, Navy, Air Force & Space Force, Marines) Intelligence Community (DIA, NSA, NGA) FBI, U.S. Secret Service, DEA, Law Enforcement, Critical Infrastructure Providers, Universities, Fortune 100 / 500 companies and others; Microsoft Corporation, Walmart, Home Depot, Nike, Tesla Automotive Company, Dell Technologies, Nationwide Insurance, Discovery Channel, United Parcel Service, FedEx Custom Critical, Visa, Capital One Bank, BB&T Bank, HSBC Bank, American Express, Equifax, TransUnion, JetBlue Airways, Delta Airlines, Royal Canadian Mounted Police and many more. (Client Listing)

Over <u>1000+</u> individuals have attended our training and received ITP Manager Certificates.

A robust and effective ITP is built on top of a solid foundation of security. Our training and consulting services incorporate these foundations from other training courses we have developed and taught. Previously the NSA awarded the ITDG a contract for an Information Systems Security Program / Insider Risk Management Training Course. This course was taught to 100 NSA Security Professionals (ISSM / ISSO), the DoD, Navy, National Nuclear Security Administration, Department of Energy National Labs, and to many other organizations.

#### STUDENT SATISFACTION / CLIENT COMMENTS

*Our client satisfaction levels are in the <u>exceptional range</u>.* We encourage you to read the feedback from our clients about on this link.

#### TRAINING COURSE GUARANTEE

The ITDG is *extremely confident* that you will find our training courses very affordable, comprehensive and resourceful, compared to other training providers. This is why we offer a *Training Course Guarantee*. *If any student feels that the training does not provide them with the knowledge and resources to develop, manage or optimize an ITP*, we will refund the course fee. The ITDG is the *ONLY* training provider to offer this type of guarantee. We have never had to refund the course fee to a student.

Please contact the ITDG with any questions you may have about this training course.

Jim Henderson, CISSP, CCISO
CEO Insider Threat Defense Group, Inc.
ITP Development, Management & Optimization Training Course Instructor
Insider Risk / Threat Vulnerability Assessment & Mitigation Specialist
ITP Gap Analysis / Evaluation & Optimization Expert

Founder / Chairman Of The National Insider Threat Special Interest Group (NITSIG) Founder / Director Of NITSIG Insider Threat Symposium & Expo Insider Threat Researcher / Speaker FBI InfraGard Member

#### **Contact Information**

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